

Arctera Insight™ Platform

RELEASE NOTES for January 2026 (Fir)



The latest release of Arctera Insight Platform is scheduled¹ to begin roll out in January 2026.

This release introduces new features for the Arctera Insight Platform.²

WHAT'S NEW

Arctera Insight eDiscovery

- **InsightAI ECA** – Insight Platform's Early Case Assessment Dashboard, leveraging InsightAI LLM to provide case information & streamlined strategy leveraging conversation threading, sentiment analysis, topic extraction and classification
- **Compliance of AI** - Inclusion of **ChatGPT** as new content source for search, review, legal hold or export
- **Enhanced Custodian Searching** – Search conversations between 2 and 10 custodians, including aliases
- **Enhancements to Role Based Access** – eDiscovery Reviewer role assignment now managed via Azure AD groups, streamlining access control and ensuring consistent access
- **Upgraded Legal Hold Limits** – Ability to search and place up to 1 million messages on legal hold

Arctera Insight Surveillance

- **Enhanced Reporting UX** - Configure, schedule, and download enhanced reports directly through the UI
- **Near-Duplicate Handling** - Filter, select, and dispose near-duplicate items during review
- **Activity Details Filter** - Advanced filter to refine results by reviewer and date of reviewer actions

¹ All future release dates are tentative and are subject to change at the sole discretion of Arctera. While the features and enhancements listed above are scheduled for the dates mentioned, Arctera makes no assurances that any or all these features and enhancements will be available at any time. Customers looking to purchase or renew their services with Arctera should do so solely based on the features of the service available at that time.

²Additional fees apply. Requires a concurrent number of qualifying Arctera Insight Platform products.

- **Surveillance Support for Copilot and ChatGPT Content** - Search, sampling, and filtering support for Copilot and ChatGPT content
- **View Assigned Escalations Only** - New permission (turned off by default) that restricts escalation reviewers to view only items explicitly escalated to them
- **Print Collaboration Chat** - Provides printing support for collaboration chat messages and conversations
- **Item ID for Collaboration Items** - Collaboration chat messages now include Item ID and can be filtered using Advanced Filter, similar to email items
- **Display Username and Primary Email Address on Hover** - Hover over a user to view their username and primary email address
- **Pre-populated Capture Date Facet** - The Capture Date facet now shows "Last 1 Year" selected, reflecting the default item date range

Arctera Insight Platform

- **Enhancements to Role Based Access** - eDiscovery Reviewer role assignment is now managed via Azure AD groups, streamlining access control and ensuring consistent access.
- **Support for Google Messages and ChatGPT** - Capture Google Messages and ChatGPT data for compliance, reducing regulatory risk.
- **Auto Reload of AI Units** - AI units now feature automatic, real-time reloading for continuous operational uptime and sustained customer value from AI functionalities.
- **Enhanced Self-Service Reconciliation Report**: Improves data integrity, simplifies audit compliance, and mitigates risks through better accuracy, completeness, and validation insights.
- **Notification Centre for Capture** - Manage Console now centralizes all Capture import job notifications across importers.
- **Okta SSO support for Outlook Add-in** - Okta authentication for the Outlook Add-in improves access controls and identity governance, securing data archiving and supporting compliance.

Capture

- Introduced a new ChatGPT collector to capture conversations between users and the AI assistant, including user prompts, uploaded files, and AI responses
- The Zoom Chat collector now captures message reactions, enabling more complete conversation records

- Introduced a new FX Connect (File-Based) collector to capture FX Connect-generated data, including session IDs, trade participants, message body, and timestamps, enabling streamlined archiving and compliance integration
- Introduced a new Google Messages collector to capture communications such as text messages (including emojis), replies, attachments, reactions, locations, contacts, and audio messages

Classification

- **Variable Patterns** - Enables clients to create and manage text-based entity variables within policy conditions and patterns
- **Classification Policy Updates** - Updates to Client Concerns, Secrecy, Off-Channel Signaling, Market Abuse, and Gifts & Entertainment policies

Direct Migrator

- **Missing Item Identification** - Enables customers to know if a message referenced in Discovery Accelerator or Compliance Accelerator is no longer available in Enterprise Vault
- **Chain of Custody Report Customization** - Enables customers to get only the Summary Chain of Custody report, if the number of individual items included in the full report is too large