The New Era of Intelligent Resilience

A Vision for the Future of InfoScale

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Transforming Resilience for a New Era

Every generation of enterprise technology has its defining moment—an inflection point where the rules shift, expectations rise, and the leaders of tomorrow separate themselves from the tools of yesterday. Today marks such a moment for **InfoScale**.

With our launch as an independent business unit within **Cloud Software Group**, we bring the strength of our heritage and the trust of our customers to lead with our unwavering mission that resilience must evolve for the era of AI, always-on digital operations, and continuous transformation.

For decades, InfoScale has been protecting the world's most critical workloads. We've powered uptime for industries that cannot afford a single second offline. We've earned the trust of more than **1,700 global enterprises**, including some of the largest financial, telecommunications, and public-sector organizations on the planet.

Now, the world is changing and resilience must change with it.

The Inflection Point: AI, Complexity & Continuous Risk

Enterprises are scaling digital operations at an unprecedented pace.
Workloads now span hybrid and multi-cloud environments.
Data flows across geographies, architectures, and AI pipelines.
And the rise of intelligent threats further raises the stakes for operational continuity.

We've all seen what a single disruption can do—whether it's an AWS availability event, a Cloudflare outage, or a cascading dependency that knocks out critical services across industries. In a world where everything is interconnected, every dependency becomes a potential point of failure.

This is the new reality. And it demands a new definition of resilience.

Historically, resilience has been measured in **recovery times,** how quickly you bounce back after failure. But in an environment where disruptions can spread globally in seconds, recovery is no longer enough. Our vision is clear:

Resilience must evolve from recovery to real-time intelligence. Resilience must anticipate, adapt, and defend before outages ever occur. This is the future InfoScale is built for.

Why Cloud Software Group and Why Now

Our new home within **Cloud Software Group** gives us strategic alignment with a company built around mission-critical software, world-class leadership, and operational excellence. Cloud Software Group understands what it means to run the systems that run the world. Their businesses support millions of users across the global digital economy. They invest deeply in products that are foundational to how enterprises operate, scale, and innovate.

This partnership strengthens InfoScale in three transformative ways:

1. Focus

We are now a dedicated business unit with a singular mandate:
deliver intelligent resilience for modern enterprises.

2. Investment

Cloud Software Group's backing accelerates innovation in:

- AI-powered, self-healing operations
- Security-infused continuity
- Multi-cloud and edge integrations
- Global scale and platform maturity

3. Platform Alignment

Cloud Software Group's ecosystem amplifies our reach, enabling deeper interoperability and go-to-market alignment with technologies that power mission-critical operations worldwide. We now have the platform to lead and the responsibility to shape the future of operational resilience.

Building the Resilience Platform for the AI-Powered Enterprise

Our conviction is rooted in a few fundamental beliefs.

1. Every workload matters.

In the AI era, small services have massive impact.
Business continuity must work across every layer—from compute to data to application logic.

2. Autonomy is essential.

AI agents, machine identities, distributed automations—these systems require intelligent guardrails and automated recovery at machine speed.

3. Resilience must be predictive, not reactive.

The world has moved beyond scheduled failovers and post-mortem recovery.
Enterprises need **real-time operational intelligence** that senses, learns, and heals before customers ever feel impact.

This is the foundation of InfoScale's full stack intelligence. Resilience becomes embedded within every aspect of infrastructure, services, and operations so the data and application have complete context and the ability to proactively intervene. We support businesses where downtime is not an inconvenience but a true mission-threatening event and we firmly believe resilience actually means:

- **Zero downtime** for your most critical applications
- **Zero data loss** across hybrid and multi-cloud environments
- **Intelligent automation** that reduces operational burden
- **Stronger security posture** integrated directly into continuity workflows
- **A platform that evolves with your business**, not the other way around

Whether you're modernizing legacy workloads, scaling AI operations, or navigating complex multi-cloud ecosystems, InfoScale will be the force that keeps your operations flowing, your data protected, and your teams confident.

We are entering a transformative era where AI reshapes operations, threats evolve faster, and digital interdependence grows exponentially. With CSG's investment and belief, with the strength of our global customer base, and with the innovation we are bringing to market, InfoScale is uniquely positioned to lead this next frontier.

Infoscale makes resilience intelligent, autonomous, and Always On.

To our customers and partners: thank you for your trust.
To our teams: thank you for your dedication, discipline, and vision.
Together, we will redefine what it means to keep the world running.

The future of resilience begins now and we're just getting started.

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